



Applying for Screening

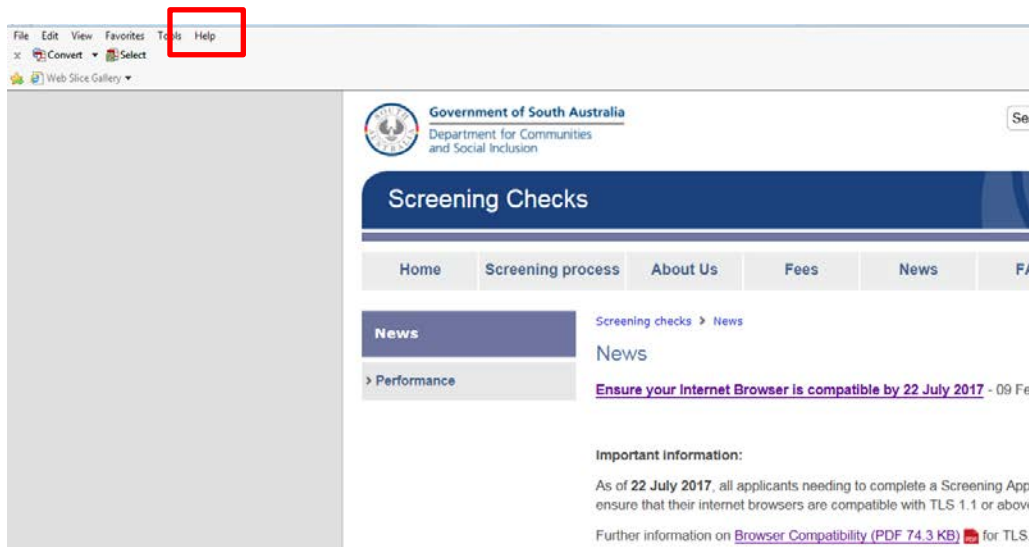
Information on Browser Versions

Identifying your Internet Browser Version details

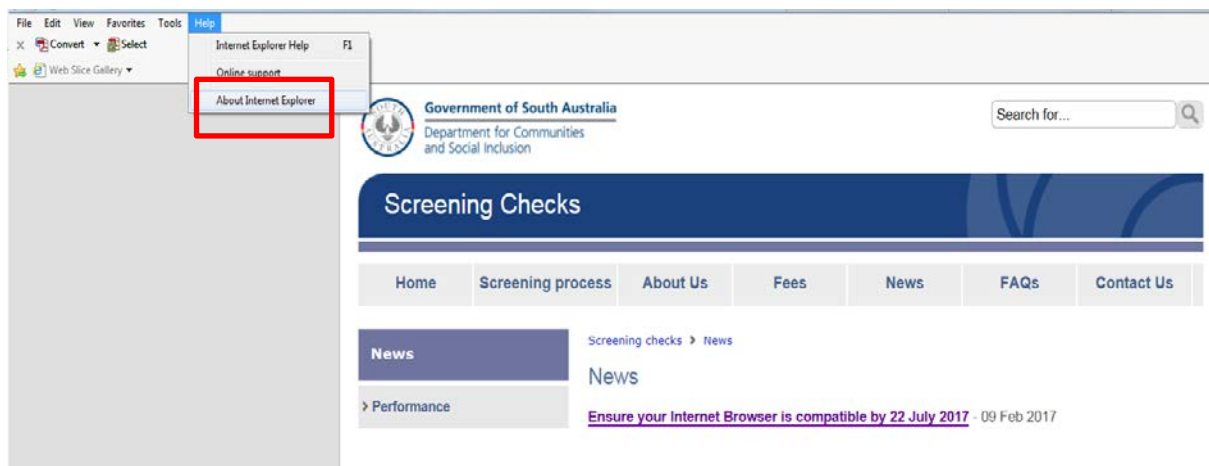
Internet Browser Version

In order to identify what Internet browser version you are running follow these steps:

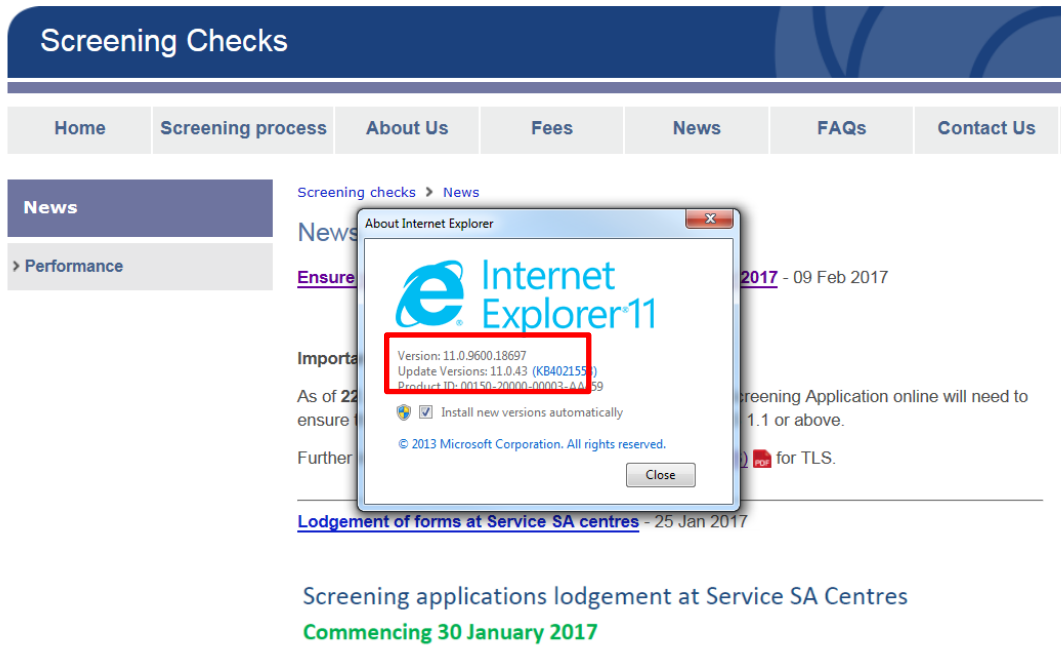
1. Go to the "Help" tab at the top of your internet browser



2. Select "About Internet Explorer"



3. A popup screen will appear advising you of the version details of your browser



The screenshot shows a web page with a navigation menu including 'Home', 'Screening process', 'About Us', 'Fees', 'News', 'FAQs', and 'Contact Us'. A 'News' sidebar is on the left. The main content area features a news article titled 'Screening checks > News' with a sub-heading 'Ensure...' and a date '2017 - 09 Feb 2017'. A red box highlights the version information in the 'About Internet Explorer' popup: 'Version: 11.0.9600.18697', 'Update Versions: 11.0.43 (KB4021553)', and 'Product ID: 00150-20000-00003-AA-9'. Below the popup, there is a link 'Lodgement of forms at Service SA centres - 25 Jan 2017' and a green announcement: 'Screening applications lodgement at Service SA Centres Commencing 30 January 2017'.

Test for compatibility

To quickly test to identify if your browser is compatible, open <https://tls1test.salesforce.com> within Internet Explorer. If you see a web page that resembles the below image and contains the text: "TLS 1.0 Deactivation Test Passed," then your Internet Explorer web browser is already compatible.



A green notification box with a white checkmark icon on the left. The text inside reads: 'TLS 1.0 Deactivation Test Passed'. Below this, it says: 'For more information, please visit this [Knowledge Article](#).'

You may need to contact your IT support for further assistance.

What is TLS?

TLS ensures that a connection to a remote endpoint is to the intended destination through encryption and endpoint identity verification. In order to maintain the highest security standards and promote the safety of your data as well as align with industry-wide best practices, the minimum required action is to enable TLS 1.1 or TLS 1.2 encryption protocol within your browser security settings.