



Applying for Screening

Information on Browser Compatibility for TLS

Enabling TLS and Browser Compatibility

Internet Browsers

In order to complete the application online, you need to ensure your browser is compatible with TLS 1.1 or higher.



Test for compatibility

To quickly test to identify if your browser is compatible, open <https://tls1test.salesforce.com> within Internet Explorer. If you see a web page that resembles the below image and contains the text: "TLS 1.0 Deactivation Test Passed," then your Internet Explorer web browser is already compatible.



Browser compatibility

Refer to the compatibility guidelines below to ensure that you are using a browser that is compatible:

Browser	Compatible? Y/N	Compatibility Notes
Microsoft Internet Explorer (IE)		
Desktop and mobile IE version 11	Yes	Compatible with TLS 1.1 or higher by default If you see the "Stronger security is required" error message, you may need to turn off the TLS 1.0 setting in the Internet Options Advanced Settings list.
Desktop IE versions 8, 9, and 10	Yes	Compatible only when running Windows 7 or newer, but not by default. Windows Vista, XP and earlier are incompatible and

		cannot be configured to support TLS 1.1 or TLS 1.2.
Desktop IE versions 7 and below	No	Not compatible with TLS 1.1 or higher encryption.
Mobile IE versions 10 and below	No	Not compatible with TLS 1.1 or higher encryption.
Microsoft Edge	Yes	Compatible with TLS 1.1 or higher by default.
Mozilla Firefox		
Compatible with the most recent version, regardless of operating system.		
Firefox 27 and higher	Yes	Compatible with TLS 1.1 or higher by default.
Firefox 23 to 26	Yes	Compatible, but not by default. Use about:config to enable TLS 1.1 or TLS 1.2 by updating the security.tls.version.max config value to 2 for TLS 1.1 or 3 for TLS 1.2.
Firefox 22 and below	No	Not compatible with TLS 1.1 or higher encryption.
Google Chrome		
Compatible with the most recent version, regardless of operating system.		
Google Chrome 38 and higher	Yes	Compatible with TLS 1.1 or higher by default.
Google Chrome 22 to 37	Yes	Compatible when running on Windows XP SP3, Vista, or newer (desktop), OS X 10.6 (Snow Leopard) or newer (desktop), or Android 2.3 (Gingerbread) or newer (mobile).
Google Chrome 21 and below	No	Not compatible with TLS 1.1 or higher encryption.
Google Android OS Browser		
Android 5.0 (Lollipop) and higher	Yes	Compatible with TLS 1.1 or higher by default.
Android 4.4 (KitKat) to 4.4.4	Yes	May be compatible with TLS 1.1 or higher. Some devices with Android 4.4.x may not support TLS 1.1 or higher.
Android 4.3 (Jelly Bean) and below	No	Not compatible with TLS 1.1 or higher encryption.
Apple Safari		
Desktop Safari versions 7 and higher for OS X 10.9 (Mavericks) and higher	Yes	Compatible with TLS 1.1 or higher by default.

Desktop Safari versions 6 and below for OS X 10.8 (Mountain Lion) and below	No	Not compatible with TLS 1.1 or higher encryption.
Mobile Safari versions 5 and higher for iOS 5 and higher	Yes	Compatible with TLS 1.1 or higher by default.
Mobile Safari for iOS 4 and below	No	Not compatible with TLS 1.1 or higher encryption.

You may need to contact your IT support for further assistance.

The following links are provided as a guide:

Enabling TLS

The following link is an example of a site that explains how to enable TLS for different browsers:

https://help.salesforce.com/articleView?id=000221755&language=en_US&type=1

How can people determine if they are TLS 1.1 or above compliant?

The following link is an example of a site that will help you determine if your browser is TLS 1.1 or above compliant:

<https://www.ssllabs.com/ssltest/viewMyClient.html>

What is TLS?

TLS ensures that a connection to a remote endpoint is to the intended destination through encryption and endpoint identity verification. In order to maintain the highest security standards and promote the safety of your data as well as align with industry-wide best practices, the minimum required action is to enable TLS 1.1 or TLS 1.2 encryption protocol within your browser security settings.